

## GUADALAJARA AND SAN PEDRO GARZA GARCÍA: EXAMPLES OF HIGH LEVELS OF MUNICIPAL TRANSPARENCY

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Two exemplary cases of public access to information in Mexico are the municipalities of Guadalajara, Jalisco and San Pedro Garza García, Nuevo León, whose websites offer vast catalogues of information, consultations, and mechanisms for interaction with citizens. They also include (among other information): directories and lists of municipal government officials, regulations and procedures, zoning maps showing approved permits, disaggregated information on public finances, lists of service providers, rental properties, authorizations, permits and concessions.

In Guadalajara, it is also relevant to note the availability of performance indicators (including the possibility of generating a personalized monitoring system), expenditures by check, and a section on public works projects—which includes detailed information on current activities, progress and reported value. In San Pedro, two additional examples stand out: the “Here we decide together” program (“Aquí decidimos juntos”), which makes available the budget for investments in each neighborhood, and a system for filing formal complaints against public servants.

However, both [www.guadalajara.gob.mx](http://www.guadalajara.gob.mx) and [www.sanpedro.gob.mx](http://www.sanpedro.gob.mx) were recently “frozen” temporarily with the recent change in elected officials, and several sections had still not been updated at the time this book was published.\* This was the case with information regarding checks, public employee salaries, and Municipal Councils in Guadalajara.

All in all, residents of these metropolitan municipalities can boast that they live in two of the most transparent and highest “quality of life” municipalities in the country.

\*As of March 12th, 2007.